

Computing at Syracuse: New Student Checklist

Before you get to campus:

- Activate your NetID at <https://netid.syr.edu> from a Windows or a Mac computer
- Get to know MySlice at <https://myslice.syr.edu/>
- Make sure you understand SU's e-mail policy at <http://supolicies.syr.edu/it/email.htm>
- Check your official SU email account often at <http://SUmail.syr.edu>
- Check <http://its.syr.edu/computers/> for your school or college's student computer recommendations
- If you need a computer, shop first for education discounts at the SU Bookstore by visiting <http://bookstore.syr.edu>
- Visit <http://its.syr.edu/infosec/filessharing/index.html> to find out about copyright law, SU's related policies, and legal alternatives for downloading.
- Disable the MiFi/personal hotspot feature if it is enabled on your smartphone, tablet or computer.
- An Ethernet cable, if you want the option of a wired connection for your computer, or for any network-enabled TVs, streaming media devices (i.e., Roku 3), game consoles (i.e., Xbox, Playstation), and similar devices. Unlike your computer, wireless versions of most of these other devices work well on the Gadgets&Games wireless network.
- All the power and connection cables you need for your computer peripherals such as your printer, external hard drive, and monitor.
- A USB cable to connect your WiFi wireless printer, if you have one. Wireless printers interfere with the wireless network and don't work on campus. However, bluetooth wireless printers will work fine.
- A Clear QAM compatible TV and coaxial cable. Your residence receives digital HD TV via Clear QAM technology. See your manufacturer's instructions to check for Clear QAM compatibility.
- A reliable way to back up your stuff such as an external hard drive, or an online cloud service.

Get your computer ready:

Make sure your computer has:

- Valid, up-to-date anti-virus software running
- The firewall turned on
- Automatic updates enabled
- Internet connection sharing (ICS) disabled
- Peer-to-peer file sharing (i.e., Deluge, uTorrent, Vuze, Ares) disabled or removed (removed is best)

Things to bring to campus:

- Your computer's administrative password, and the original Windows or Macintosh operating system media and other media that came with your computer—as well as the original media and applicable license or key codes for your additional software—just in case any or all of it needs to be reloaded. Keep your media in a safe place.

Don't bring to campus:

- Personal wireless access points (i.e., routers, Airports, MiFi/personal hotspots). These devices—as well as “mobile hot spots” created by tablets and smartphones—do not work or co-exist with the wireless network and will disrupt it, interrupting service to users. Personal wired routers are allowed as long as their wireless capabilities are turned off.

Questions?

For more information, search <https://answers.syr.edu>, visit <http://its.syr.edu>, or get in touch with us at help@syr.edu or 315.443.2677.

Find us here:

<http://its.syr.edu> | 315.443.2677

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